## E-Learning Developer and Instructor

- E-Learning
  - Content development
  - Graphic design
    - Flash, InDesign, Illustrator
    - Photoshop, Dreamweaver, RoboHelp
    - CAD Solid Modeling and Schematic Capture
  - Usability Testing and Analysis
  - Graduate study in English TechCom (ESL awareness)
- Domain knowledge
  - Degree in BSEET
  - 20 years of design, support, and project management
  - Process and systems oriented
  - Remote virtual trainer experience (voice of the customer)